



## There's a lot more to your water bill than just water.

When you turn on the tap, it's easy to see what your water bill buys. What's not as easy to see is what it takes to bring that water to your home. The facilities that draw water from rivers, lakes and wells. The miles of pipeline that are constantly replaced and upgraded. The plants where your water is treated and tested. The scientists, engineers and maintenance crews working day and night to make sure that it's always there when you need it. And every time you make a water payment, you help make it all possible.

**Water: Quality, care and value delivered in every drop.**

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# 2016 Flushing Program Underway



**NEW JERSEY**  
**AMERICAN WATER**



Learn more about this essential part of our system maintenance program





# FLUSHING

## An essential part of our annual system maintenance program

Each year, New Jersey American Water flushes the water mains in its distribution system by opening hydrants. This is an essential part of our system maintenance program, which helps us to continue to provide you with high-quality water service.

We flush our water mains, because it helps to clean out any build up of mineral deposits and sediment inside the pipes. These harmless deposits can occur when water service demands are reduced during the winter months. As part of the process, flushing also allows us to use our hydrants to make sure they are operational and to check fire flows in our system.

### How are the water mains flushed?

Flushing involves systematically opening fire hydrants in specific areas to create increased water flows. When water company crews are in your area, you may notice a drop in water pressure and/or discolored water service.

### What should I do if I experience discolored water service in my home or business?

Discolored water service may occur, because the sediment in water mains get stirred up when the fire hydrants are used and when the flow of water in the mains is changed. This is fairly normal during flushing. If this happens, it is not harmful. Simply let your water run until it is clear.

### What to do to prepare for flushing in your community

- Draw water for cooking ahead of time.
- Store a large bottle of water in the refrigerator for drinking.
- Check for discolored water before using the washing machine or dishwasher.

**Note:** If your laundry becomes stained, DO NOT USE BLEACH AND DO NOT PUT YOUR LAUNDRY IN THE DRYER. Rewash clothes immediately using more detergent or a heavy duty detergent and add a rust remover. Most rust removers can also be used on stained fixtures.

### Mark your calendars

We will be posting flushing schedules on our website once they are available. To find out when we're flushing in your area, visit [newjerseyamwater.com](http://newjerseyamwater.com). On the home page, select **Alerts Notifications** at the top.

**NOTE:** Not all flushing schedules are available at press time. Any changes due to weather or updates to the schedule are posted online, so check back periodically for changes or if you don't see your community listed.